223206

2000-536-9

## **QUARTERLY SERVICE QUALITY REPORT**SOUTH CAROLINA OPERATIONS

MONTH:   Jan   Feb   Mar	COMPANY NAME		SCANA Communications, Inc.			
Number of Customer Access Lines  New Service Applications Held over 30 Days  New Service Applications Held over 30 Days  Trouble Reports / Access Line (%)  Customer Out of Service Clearing Times (%)  New Installs and Re-Installs Completed w/in 5 Days (%)  Commitments Fulfilled (%)  Number of Lifeline Customers  O  O  O  O  O  O  O  O  O  O  O  O  O	QUARTER / YEAR		1st	/ 2010		
Number of Customer Access Lines  New Service Applications Held over 30 Days  O  O  O  Trouble Reports / Access Line (%)  Customer Out of Service Clearing Times (%)  New Installs and Re-Installs Completed  w/in 5 Days (%)  Commitments Fulfilled (%)  Number of Lifeline Customers  O  O  O  O  O  O  O  O  O  O  O  O  O		MONTH:	Jan	Feb	Mar	
Trouble Reports / Access Line (%)  Customer Out of Service Clearing Times (%)  New Installs and Re-Installs Completed w/in 5 Days (%)  Commitments Fulfilled (%)  Number of Lifeline Customers  O  O  O  O  O  O  O  O  O  O  O  O  O	Number of Customer Access Lines		0	0		
Trouble Reports / Access Line (%)  Customer Out of Service Clearing Times (%)  New Installs and Re-Installs Completed w/in 5 Days (%)  Commitments Fulfilled (%)  Number of Lifeline Customers  O  O  O  O  O  O  O  O  O  O  O  O  O	New Service Applications Held over 30 Days		0	0		
Customer Out of Service Clearing Times (%) 0 0 0  New Installs and Re-Installs Completed w/in 5 Days (%) 0 0 0  Commitments Fulfilled (%) 0 0 0  Number of Lifeline Customers 0 0 0  Comments / Explanations: No Low Bandwidth Customers  Preparer's Name: Jeffrey C. Clyburn  Phone and Email: 803-217-8817	Trouble Reports / Access Line (%)		0	0		
New Installs and Re-Installs Completed w/in 5 Days (%)  Commitments Fulfilled (%)  Number of Lifeline Customers  O  O  O  O  O  Preparer's Name: Jeffrey C. Clyburn  Phone and Email: 803-217-8817				0		
Number of Lifeline Customers  O  O  O  O  O  O  O  O  O  O  O  O  O	New Installs and Re-Installs Completed		0	0	0	
Number of Lifeline Customers  O  O  Comments / Explanations: No Low Bandwidth Customers  Preparer's Name: Jeffrey C. Clyburn  Phone and Email: 803-217-8817	Commitments Fulfilled (%)		0	0	0	
Preparer's Name:	Number of Lifeline Customers				_0	
Phone and Email:803-217-8817	Comments / Explanations: No	Low Bandwid	th Customers	S		
Phone and Email:803-217-8817	Prenarer's Name: Jeffrey C. (	CIyburn				
Thore and District						
	<del>-</del>	cana.com				

Mail completed form to:

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